

Has PAPA cancelled any seminars and/or Test Preps?

The PAPA events that have been cancelled or rescheduled due to COVID-19 precautions are:

Cancelled:

- San Diego Seminar 3/18/20
- Morgan Hill Seminar 3/26/20
- Fresno Seminar 4/9/20
- Salinas Seminar 4/15/20
- Santa Maria Seminar 4/22/20
- Escondido Seminar 4/30/20
- Escondido Test Prep 4/30/20
- Indio Seminar 5/6/20
- Stockton Test Prep 5/6/20
- Modesto Seminar 5/13/20
- San Leandro Seminar 5/14/20
- Sonoma Seminar 5/21/20
- Redding Seminar 5/28/20
- Woodland Seminar 6/4/20
- Woodland Test Prep 6/4/20
- Concord Seminar 6/10/20
- Stockton 1/2 Day Seminar 6/10/20
- Camarillo Seminar 6/16/20
- Anaheim Seminar 6/24/20
- San Diego Seminar 7/8/20
- San Diego Test Prep 7/8/20

Cancelled, cont.:

- Fresno Seminar 7/9/20
- San Jose Seminar 7/15/20
- Stockton Seminar 7/29/20
- Anaheim Seminar 8/5/20
- Anaheim Test Prep 8/5/20
- Modesto Seminar 8/12/20
- Santa Rosa Seminar 8/13/20
- Redlands Seminar 8/19/20
- Sacramento Seminar 8/20/20
- Sacramento Test Prep 8/20/20
- Santa Maria Seminar 9/3/20
- Redding Seminar 9/9/20
- Morgan Hill Seminar 9/17/20
- Temecula Conference 9/23/20-9/25/20
- San Jose Seminar 10/13/20
- Vallejo Seminar 10/15/20
- Salinas Seminar 10/20/20
- Bakersfield Seminar 10/21/20
- Bakersfield Test Prep 10/21/20
- Long Beach Seminar 10/29/20
- Victorville Seminar 11/4/20

My event was cancelled — what happens now? Where is my money?

Attendees who were already registered for any of the cancelled events have been issued an account credit in the full amount that they paid. These credits expire on the following dates:

- **San Diego 3/18/20** or **Morgan Hill 3/26/20**: Credits expire 3/12/21
- **Fresno 4/9/20**: Credits expire 3/18/21
- **Salinas 4/15/20**: Credits expire 3/31/21
- **Santa Maria 4/22/20** or **Escondido 4/30/20**: Credits expire 3/30/21
- **Indio 5/6/20**: Credits expire 4/16/21
- **Stockton 5/6/20**, **Modesto 5/13/20**, or **San Leandro 5/14/20**: Credits expire 4/20/21
- **Sonoma 5/21/20** or **Redding 5/28/20**: Credits expire 4/29/21
- **Woodland 6/4/20**: Credits expire 4/28/21
- **Concord 6/10/20**, **Stockton 6/10/20**, or **Camarillo 6/16/20**: Credits expire 4/29/21
- **Anaheim 6/24/20**: Credits expire 5/21/21
- **San Diego 7/8/20**, **Fresno 7/9/20**, or **San Jose 7/15/20**: Credits expire 5/28/21
- **Stockton 7/29/20**: Credits expire 5/29/21
- **Any event originally scheduled from 8/5/20 through 11/4/20**: Credits expire 6/22/21

How do I use my account credit to register for a new event?

To use your credit, you'll log into your www.papaseminars.com account, place your desired event in your cart, and the credit will automatically apply during the checkout process. Please proceed through all checkout pages until you receive a page confirming that your registration has been successful. You may also email us at register@papaseminars.com with your event choice, and we will process your registration. If you experience any trouble logging in, with the checkout process, or have general questions, please email us at info@papaseminars.com.

PAPA hasn't cancelled my event, yet. What if you do? What if I want to transfer now?

If any further events are cancelled, we will send an email notice to all registered attendees of those seminars as soon as possible, and they will be automatically issued an account credit in the full amount that they paid. The credits expire one year from the date the event is cancelled. You do not need to wait for a cancellation to transfer. If you'd like to transfer out of an event now, as a precaution, just email your transfer choice to register@papaseminars.com.

Does PAPA offer Continuing Education (CE) hours online?

For the next several weeks (save for one), PAPA is hosting one, DPR-approved, 3-hour Zoom webinar per week. Information about the webinars is available on our [Webinar FAQ](#). PAPA is also working on several, shorter, online courses that we will make available asap! You will be able to take these courses at any time that works for your schedule. The full list of DPR approved online CE courses is available [here](#).

Can I attend a PAPA Test Prep course online?

Right now, we have no Zoom webinar Test Prep courses planned. If this is something you're interested in, please let us know by emailing info@papaseminars.com. Please note that, as of March 30, [all future DPR exam dates are on hold until further notice](#).

Will we get more time to renew our certificates/licenses this year?

DPR has not extended renewal deadlines or reduced hours requirements. DPR and PAPA are encouraging licensees to take advantage of online CE options (see above) until it is once again safe to gather in large groups. Please visit DPR's [website](#), or contact their Licensing Department at 916-445-4038 or licenseemail@cdpr.ca.gov if you have questions regarding your license renewal, as PAPA does not have authority over license renewal requirements or deadlines.

When will PAPA hold regular, in-person, seminars and Test Prep courses again?

Unfortunately, an exact date is impossible to provide at this time. Please take a moment to view the [Seminars page](#) of our website. If a seminar is not marked as cancelled, then we currently still plan on holding that seminar. However, as we're sure you understand, there is simply no way for us to predict if further cancellations will be necessitated by COVID-19. The safety of our attendees is of the utmost importance to PAPA, so we will resume our in-person events when it is safe to do so.

Check back frequently for new details, as the COVID-19 situation is constantly evolving.
Please stay safe and healthy!